

Test 1 answer key with extra explanations

Reading

Section 1

Questions 1–6

1 The correct answer is NOT GIVEN: The text says, 'if it (the item) was left with your neighbour without your consent', but it does not give any information about a card.

2 The correct answer is NOT GIVEN: The text says, 'If the item doesn't turn up, you're legally entitled to a replacement or refund', but it does not give any information about whether it will be quicker or slower to get a refund.

3 The correct answer is TRUE: The text says, 'If the item doesn't turn up, you're legally entitled to a replacement or refund. You can ask for your money back if you don't receive the item within 30 days of buying it.' The phrase 'within 30 days' gives the time allowed.

4 The correct answer is TRUE: The text says, 'If you paid by debit card, contact your bank and say you want to use the 'chargeback' scheme. ... You should do this within 120 days of when you paid.' The phrase 'within 120 days' is the time limit.

5 The correct answer is FALSE: The text says, 'If the item cost more than £100 but less than £30,000, contact your credit card company and say that you want to make a "section 75" claim.' **TRUE is incorrect** because although you can use the 'chargeback' scheme if you paid by credit card, this is only if the item cost less than £100, not more than £100.

6 The correct answer is NOT GIVEN: The text says, 'If you paid using PayPal, use PayPal's online resolution centre to report your dispute. You must do this within 180 days of paying.' It does not give any information about the efficiency of the online resolution centre.

Questions 7–14

7 The correct answer is D: The VPN Rice Cooker has ‘a handle on each side’ but ‘the handles are tricky (hard) to grip’. **A, B, C and E are incorrect** because they do not have handles on the side. The Ezy Rice Cooker (**A**) has ‘a handle on the lid (top)’. On the Family Rice Cooker (**B**) ‘The lid locks when closed and becomes a secure handle to carry the cooker.’ The Mini Rice Cooker (**C**) ‘does not have any handles at the side’. The review of the S16 Rice Cooker (**E**) says, ‘the lack (absence) of handles on the base is a nuisance’.

8 The correct answer is E: The S16 Rice Cooker ‘is simple to use, not spitting or boiling over even when cooking brown rice’. **A and C are incorrect:** The Ezy Rice Cooker (**A**) may look possible, but it ‘tends to spit when cooking brown rice’. The Mini Rice Cooker (**C**) may look possible, but ‘water sometimes overflows (spills) when cooking brown rice’.

9 The correct answer is B: The Family Rice Cooker is ‘programmed to adjust the temperature once the rice is done so that it stops cooking but doesn’t get cold’. **D is incorrect:** The VPN Rice Cooker may look possible, but its ‘keep-warm setting must be manually (by hand) selected’.

10 The correct answer is A: The review of the Ezy Rice cooker says, ‘There are slight dirt traps around the rim of the lid (top)’. **B is incorrect:** The Family Rice Cooker may look possible because it mentions cleaning, but it is ‘the aluminium interior pot’ which is ‘quite difficult to clean’, not the top.

11 The correct answer is D: The VPN Rice Cooker ‘comes with a booklet including a range of ideas for rice dishes’. **E is incorrect:** The S16 Rice Cooker may look possible because the review mentions a recipe book, but it says, ‘a recipe book would have been useful’, which means that it does not have one.

12 The correct answer is B: The review of the Family Rice Cooker says, ‘The lid locks when closed and becomes a secure (safe) handle to carry the cooker.’ **A is incorrect:** The Ezy Rice Cooker may look possible because the review says that ‘the handle on the lid stays cool’, but it does not state whether you can carry the cooker safely with it.

13 The correct answer is E: The review of the S16 Rice Cooker says, ‘The exterior (outside) stays cool when in use, so there’s no danger of burning your hand.’ **A is incorrect:** The Ezy Rice Cooker may look possible because the review says, ‘the handle on the lid stays cool’, but it does not mention the outside of the rice cooker.

14 The correct answer is C: The review of the Mini Rice Cooker says, ‘The interior pot is made of non-stick aluminium and is dishwasher safe.’ **A and B are incorrect:** The Ezy Rice Cooker (**A**) may look possible, but ‘neither the pot nor the lid is dishwasher safe’. Similarly, the Family Rice Cooker (**B**) ‘is quite difficult to clean, and it can’t be put in a dishwasher’.

Section 2

Questions 15–22

15 The correct answer is ‘3 metres’, ‘three metres’, ‘3 meters’ or ‘three meters’: The text says, ‘... more than 50 percent of falls are from under three metres’. The phrase **‘ladders and roofs’ is incorrect** because the text says that ‘most of these [falls] are from ladders and roofs’ and ‘most’ is not the same as over half. Also, ‘ladders and roofs’ does not fit with the phrase ‘less than’. Note also that ‘ladders and roofs’ is in the following line of the question text, so it is unlikely to be the answer.

16 The correct answer is ‘residential building sites’: The text says, ‘More injuries happen on residential building sites than any other workplace ...’. The phrase **‘the construction sector’ is incorrect** because it does not follow the preposition ‘on’.

17 The correct answer is ‘eliminate’: The text says, ‘The first thing to be considered is whether it is possible to eliminate this hazard completely ... This can sometimes be done at the design, construction planning, and tendering stage.’ **‘Identified’ and ‘identification’ are incorrect** because they are not the correct part of speech. An imperative is needed in the gap to match the following two notes, which begin with imperatives (prevent and reduce).

18 The correct answer is ‘temporary work platforms’, ‘work platforms’, ‘temporary platforms’ or ‘platforms’: The text says, ‘It may be possible to use the existing scaffolding as edge protection. If this is not practicable, then temporary work platforms should be used.’

19 The correct answer is ‘safety nets’: The text says, ‘steps should be taken to minimise (reduce as far as possible) the likelihood of any harm resulting. This means considering the use of safety nets’. The phrase **‘other similar systems’ is incorrect** because the words before the gap (by using) indicate that a specific example is required, not a general description.

20 The correct answer is ‘maintenance work’ or ‘work’: The text says, ‘Ladders should only be employed for short-duration maintenance work’.

21 The correct answer is ‘selection’: The text says, ‘People using ladders should be trained and instructed in the selection and safe use of ladders.’ **‘Maintenance’ and ‘inspection’ are incorrect** because the text does not say that training is needed for these aspects of ladder use.

22 The correct answer is ‘inspection’: The text says, ‘There should be inspection of all ladders on a regular basis’. The words **‘maintenance’ and ‘selection’ are incorrect** because the text does not say that these should be carried out regularly.

Questions 23–27

23 The correct answer is ‘140.98’: The text says, ‘You could get either: £140.98 a week or 90% of your average weekly earnings (whichever is less)’. **‘£27’ is incorrect** because it is not the maximum amount (most) that a woman can get per week.

24 The correct answer is ‘unemployed’: The text says, ‘You may still qualify even if you’ve recently stopped working. It doesn’t matter if you had different jobs, or periods when you were unemployed.’ **‘Employed’ and ‘self-employed’ are incorrect** because they do not fit with the negative verbs in the sentence given. It is likely to be more straightforward for women who are employed or self-employed to get maternity allowance than for women who are unemployed.

25 The correct answer is ‘payslip’: The text says, ‘You also need to provide a payslip or a Certificate of Small Earnings Exemption as proof (evidence) of your income’.

26 The correct answer is ‘doctor’s letter’: The text says, ‘You also need to provide ... proof of the baby’s due date, such as a doctor’s letter.’

27 The correct answer is ‘circumstances’: The text says, ‘You should report any changes to (differences in) your circumstances, for example, if you go back (return) to work, to your local Jobcentre Plus as they can affect how much allowance you get.’

Section 3

Questions 28–31

28 The correct answer is D: In Section A, it says, ‘just days after Marshall’s discovery, the Treaty of Guadalupe Hidalgo was signed, ending the Mexican–American War and transferring California, with its mineral deposits, into the ownership of the United States.’ **A is incorrect:** Although it is true that the Mexican–American war was ending, the text does not say that there were a lot of people who needed work. **B is incorrect** because the text does not mention that Marshall’s experience of building a water-powered sawmill would help in mining for gold. **C is incorrect** because there is no suggestion in the text that the population of California had already begun to grow.

29 The correct answer is C: In Section B, it says, ‘Though the initial reaction in San Francisco was disbelief, storekeeper Sam Brannan set off a frenzy (uncontrolled excitement) when he paraded through town displaying a small bottle containing gold from Sutter’s Creek.’ **A is incorrect:** Although the text says that ‘at least one newspaper was reporting that large quantities of gold were being found’, it does not go on to say that this convinced people that they could make money by looking for gold. **B is incorrect:** Although ‘By mid-June’, ‘some three-quarters’ of the men had left, we do not know if they left immediately. **D is incorrect** because there is no mention of people in other mines in the US.

30 The correct answer is C: In Section C, it says, ‘[the miners’ wives] had no option but to shoulder different responsibilities such as running farms or businesses’. **A is incorrect** because the text says that San Francisco ‘developed a bustling economy and became the central metropolis of the new frontier’. In other words, it coped well with the people who came from different countries. **B is incorrect** because the text says that many people went to California ‘In pursuit of (looking for) the kind of wealth they had never dreamed of’, but it does not say that many of them made more money than they could have done at home. **D is incorrect** because the new towns were ‘overcrowded’ and ‘grew ever more lawless (without law and order)’, so they were not good places to live.

31 The correct answer is D: In Section E, it says, ‘the rocker had difficulty in trapping the smallest particles of gold, commonly known as “flour”. Some miners added small amounts of mercury to the bottom of the rocker. Due to its chemical composition, it had a facility to trap fine gold.’ **A is incorrect** because only the rockers needed mercury adding to them, not the pans. **B is incorrect** because the text says that ‘a miner could process more dirt and rock than with a pan’, so one miner was enough to operate a rocker. **C is incorrect** because there is no mention in the text of novice (new or inexperienced) miners. Also, in Section D, the text says, ‘Gold panning was slow even for the most skillful miner’, which suggests that panning was not a good system for new miners.

Questions 32–36

32 The correct answer is C: In Section C, the text refers to miners' wives running 'farms or businesses' and in the new towns 'shops and other businesses' were established. **A is incorrect** because it mentions Marshall building 'a water-powered sawmill', but this is only one way, not a number of ways, of earning money in California.

33 The correct answer is F: In Section F, it says, 'Mining had always been difficult and dangerous labor, and striking it rich required good luck as much as skill and hard work. Moreover, the average daily pay for an independent miner had ... dropped sharply from what it had been in 1848.' Miners had to work hard, be lucky and earned less.

34 The correct answer is B: Section B mentions Sam Brennan who displayed a bottle of gold around San Francisco. He 'set off a frenzy', while before there had been 'disbelief'. Having seen the bottle, many people were convinced of the existence of gold and went off to become miners. **A is incorrect** because it mentions an individual, Marshall, who discovered gold, but he tried to keep the news quiet and so did not convince people that there was gold in California.

35 The correct answer is A: Section A states, 'At the time (1848 – before the Gold Rush began), the population of the territory consisted of 6,500 Californios (people of Spanish or Mexican descent); 700 foreigners (primarily Americans); and 150,000 Native Americans.' **C is incorrect** because it covers the non-native population of California, not the total population, and it gives figures for 1849 which is after the Gold Rush had started. **G is incorrect** because it mentions the population of California, but the figures are for the end of the 1850s when the Gold Rush was declining.

36 The correct answer is G: In Section G, it says, 'gold mining ... had reached its peak by 1852, when gold worth some \$81 million was pulled from the ground. After that year, the total take (revenue) declined gradually, leveling off to around \$45 million per year by 1857. Settlement in California continued, however, and by the end of the decade the state's population was 380,000.' This compares to a population of about 7,000 in 1848 (Section A). **F is incorrect** because it says that 'the average daily pay for an independent miner had by then (after 1850) dropped sharply from what it had been in 1848', but there is no mention in this section of a growing population in California.

Questions 37–40

37 The correct answer is 'gravel': In Section D, it says, 'The basic procedure (method) was to place some gold-bearing materials, such as river gravel, into a shallow pan'. **'Materials' is incorrect** because it is not specific enough. It could mean anything that is found in a river, like rocks or mud. The miners found gold in the small pieces of gravel from the river bed.

38 The correct answer is 'nuggets': Section D describes how 'heavier gold nuggets or gold dust would settle to the bottom of the pan'. **'Water' is incorrect** because it did not weigh as much as gold and did not stay in the bottom of the pan. It was also not valuable, so the miners would not have wanted it.

39 The correct answer is 'sieve': In Section E, it says, 'The big rocks were caught in a sieve at the top'. **'Top' and 'box' are incorrect** because they are not precise enough. The big rocks were held in a specific part of the rocker: the sieve.

40 The correct answer is 'mercury': In Section E, it says, 'Some miners added small amounts of mercury ... [which] had a facility to trap fine gold.' **'Chemical' is incorrect** because it does not fit well in the gap. It would need to have 'a' before it. Also, **'chemical' is incorrect** because it is not specific enough. The text tells us precisely which chemical the miners used to trap fine pieces of gold.

Test 1 answer key with extra explanations

Listening

Part 1

Questions 1–10

1 The correct answer is 'Jamieson': William gives the agent's surname, then spells it out.

2 The correct answer is 'afternoon': The question asks for the best time to call the agent. William advises Amber, 'I wouldn't call her until the afternoon if I were you.' **'Morning' is incorrect** as William says that the agent is 'busy in the morning'.

3 The correct answer is 'communication': William tells Amber, 'it's communication that really matters', meaning that good communication skills are needed. **'Business' and 'computer' are incorrect** as William says that these are not so important. **'Office' is incorrect** as he says that Amber does not need office skills to apply for the job, she'll pick them up 'on the job'.

4 The correct answer is 'week': William tells Amber, 'you're more likely to be offered something for a week at first'. **'Day' is incorrect** as William says that it is 'unusual' for this to be offered. Although Amber mentions 'at least a month', **'month' is incorrect** as William says that a week is more likely.

5 The correct answer is '10' or 'ten': William says, 'the hourly rate is about £10'. **'11' is incorrect** as William says that you have to be lucky to get this, suggesting this is not the usual pay. **'8' or '9' are incorrect** as that is what Amber was 'expecting', not what is actually offered.

6 The correct answer is 'suit': Amber says that she can 'borrow a suit' from her mother for the interview. **'Smart suit' is incorrect** as the instructions tell you to write one word only. **'Smart clothes' is incorrect** for the same reason, and also because the gap has 'a' in front so the answer must be singular.

7 The correct answer is 'passport': Amber asks whether to bring her passport, and William says that the interviewers 'will ask to see that'. **'Certificates' is incorrect** as William says that they probably 'don't need to see these'.

8 The correct answer is 'personality': William tells Amber, 'there are questions about personality that they always ask candidates'. **'Plans' and 'future' are incorrect** as William says that the interviewers probably won't ask about these.

9 The correct answer is 'feedback': William tells Amber, 'the interview will be useful because they'll give you feedback'. **'Performance' is incorrect** as you cannot 'receive' a performance. **'Experience' is incorrect** as this is not mentioned in the text.

10 The correct answer is 'time': Amber says, 'I expect finding a temporary job this way takes a lot less time'. **'Ringing' is incorrect** as it does not make sense without 'up' in this context and does not reflect what Amber says.

Part 2

Questions 11–20

11 The correct answer is A: The speaker refers to ‘our many years’ experience – more than almost any other rail holiday company’. **B is incorrect** as her company only arranges holidays in ‘a small number of destinations (places)’. **C is incorrect** as she says that they ‘don’t aim (try) to compete ... on the number of customers’, meaning other companies might have more customers.

12 The correct answer is B: The speaker says that the holiday: ‘starts in Heysham, where your tour manager will meet you’. **A and C are incorrect** as the tour manager will only meet customers who travel via Heysham, not via Liverpool or Luton.

13 The correct answer is A: The speaker says that the price of the holiday includes ‘lunch on the three days when there are organised trips’. **B is incorrect** as day four is ‘free’, meaning there are no organised trips and no lunch is provided. **C is incorrect** as five breakfasts and dinners are provided but not five lunches.

14 The correct answer is C: The speaker says that there is ‘a small administrative fee’ (a small extra cost) if you make a booking then change the date. **A is incorrect** as the speaker does not mention larger rooms, only single rooms. **B is incorrect** as she says that the price is the same even if you book at the last minute (at short notice).

15 The correct answer is ‘river’: The speaker says, ‘The dining room looks out at the river ...’. **‘Harbour’ is incorrect** as although the speaker mentions this, she does not say that there is a view of it from the dining room.

16 The correct answer is ‘1422’: The speaker says, ‘the earliest surviving reference to [the Tynwald Parliament] is from 1422’. **‘Peel’ is incorrect** as a date is needed for this answer.

17 The correct answer is ‘top’: The day’s trip is to Snaefell Mountain, with two railway journeys, the first to Laxey and the second ‘in the Snaefell Mountain Railway to the top’ of the mountain. **‘Mountain’ is incorrect** as the train starts at the bottom of the mountain, so does not go ‘to’ it. **‘Café’ is incorrect** we do not know the railway goes all the way to the café, and ‘of’ after the space also makes it grammatically incorrect.

18 The correct answer is ‘pass’: The speaker says that visitors will be given a pass so they ‘won’t have to pay’. **‘Travel’ and ‘shopping’ are incorrect** as neither of these is provided and ‘a’ before the space also makes both answers grammatically incorrect.

19 The correct answer is ‘steam’: The ride is described as ‘on the steam railway’. **‘Ride’ is incorrect** as an adjective is needed for this answer.

20 The correct answer is ‘capital’: The speaker says that Castletown ‘used to be the capital of the Isle of Man’. **‘Isle’ is incorrect** as this is part of the name of the island.

Part 3

Questions 21–30

21 The correct answer is G: Ruth says, ‘they were thought to be good at nurturing’. ‘Nurturing’ is an academic word meaning ‘caring’. This is explained later when Ruth says, ‘when people had large families they would have been expected to look after the younger ones’.

22 The correct answer is F: Ed says a lot of studies mention that middle children ‘are easier to get on with than older or younger siblings’, and Ruth agrees that they are ‘Generally eager to please and helpful’. **B is incorrect** as although Ruth suggests that her own brother was selfish, this is not a research finding.

23 The correct answer is A: According to Ed, studies say that youngest children are ‘sociable and confident’ and make friends easily. **E is incorrect** as although Ed says that he was ‘terribly shy’, this is not a research finding.

24 The correct answer is E: Ed says that ‘a twin is likely to be quite shy in social situations’.

25 The correct answer is B: Ed says that only children are seen as ‘loners who think the world revolves around them’. **H is incorrect** as although Ed mentions fighting for parents’ attention, he says that only children do not have to do this.

26 The correct answer is C: Ruth says that these children ‘are expected to do basic things for themselves’. **D is incorrect** as although Ed mentions ‘clamouring for special treatment’, this is not a research finding.

27 The correct answer is C: Ed says, ‘what many [studies] didn’t take into consideration was family size’. **A is incorrect** as Ruth says that it has been proved that eldest children do best in intelligence tests (so the evidence is not conflicting). **B is incorrect** as although Ed mentions socio-economic status, he relates this to numbers of children in the family, not to birth order.

28 The correct answer is A: Ruth says that oldest children ‘benefit from being teachers for their younger siblings’. **B and C are incorrect** as she does not say that she is surprised about either of these.

29 and 30 The correct answers are B and D (in either order): Ruth says that arguing with her brother has made her ‘a stronger person’. She says, ‘I know how to defend myself’ and that she and her brother ‘had to put up with each other’, and Ed agrees his own situation was similar.

A is incorrect as Ed did not let his brother share his stuff, **C is incorrect** as neither speaker talks about being a loser in arguments, and **E is incorrect** as Ruth says that she never apologised to her brother.

Questions 31–40

31 The correct answer is ‘shelter’: The speaker says that the tree ‘gives shelter to creatures like birds and bats’. **‘Birds’ and ‘bats’ are incorrect** as these are examples of species, not things the tree provides.

32 The correct answer is ‘oil’: The speaker says that a disinfectant is ‘made from oil extracted from eucalyptus leaves’. **‘Germs’ is incorrect** as the leaves of the tree do not provide these. Instead, the disinfectant is used to kill germs.

33 The correct answer is ‘roads’: The speaker says that the cause of the disease called Mundulla Yellows is lime (calcium hydroxide) ‘which was being used in the construction of (for making) roads’. **‘Roots’ is incorrect** as the lime was not used for making these.

34 The correct answer is ‘insects’: The speaker says, ‘insects ... eat their way round [the leaves]’. **‘Birds’ is incorrect** as the birds do not feed on the leaves, they feed on the sugar produced by the insects.

35 The correct answer is ‘grass’ or ‘grasses’: The speaker says that very frequent bushfires encourage grass to grow. **‘Vegetation’ is incorrect** as it is too general. **‘Forests’ is incorrect** as this is not true of high-frequency fires.

36 The correct answer is ‘water’: The speaker says that ‘fairly frequent (mid-frequency) bushfires’ destroy other species and as a result more water is available for the eucalyptus trees.

37 The correct answer is ‘soil’: The speaker says that other bushes and plants may affect ‘the composition of the soil ... removing nutrients’, so if these other plants are destroyed by fire, the quality of the soil is maintained. **‘Land’ is incorrect** as it is too general.

38 The correct answer is ‘dry’: The speaker says that low levels of bushfires ‘has led to what’s known as “dry rainforest”’. **‘Wet’ is incorrect** as this type of rainforest is not wet.

39 The correct answer is ‘simple’: The speaker says that ‘unlike tropical rainforest ... this type of ecosystem is usually a simple one [rainforest]’. **‘Rich’ is incorrect** as this is true of tropical rainforests, but not of the one being described here.

40 The correct answer is ‘nest’ or ‘nests’: The speaker says that the environment is ideal for ‘the bell-miner bird, which builds its nests in the undergrowth there’. **‘Shade’ is incorrect** as this is not the point being made – it is not the bird that’s being shaded but the nest.

Test 2 answer key with extra explanations

Reading

Section 1

Questions 1–6

1 The correct answer is FALSE: The text says, 'Heavy-duty locks and keys are provided to all of our customers and included in the prices listed.'

2 The correct answer is NOT GIVEN: There is no mention in the text of arranging to share a storage unit with someone else.

3 The correct answer is TRUE: The text says, 'With 24-hour access (entry), customers can deliver and collect (pick up) items when it is convenient to do so, unrestricted by business or office hours.'

4 The correct answer is TRUE: The text says, 'Tarmac roadways allow customers to park cars and lorries immediately outside their units'.

5 The correct answer is FALSE: The text says, 'You may be travelling or going home to see family and friends in the vacation, or need time to find a place to stay.' Students may need to store their belongings during the holidays or during the term time when they are looking for a place to stay. This means that they can use the storage unit at any time.

6 The correct answer is FALSE: The text says, 'You are responsible for organising transport'. It continues, 'we can also recommend local van and driver hire companies', which means that the storage company will provide contact details of people who could transport students' possessions to the storage unit, not that the storage company will deliver the items themselves.

Questions 7–14

7 The correct answer is C: Agriculture is the science or practice of farming and the Chatteris Museum's 'exhibits illustrate traditional aspects of the life of local farmers'. **A and B are incorrect:** The Whittlesey Museum (**A**) deals with 'topics such as ... domestic life', but this does not cover agriculture. Octavia Hill's Birthplace House (**B**) has information on a person 'active in the late 19th and early 20th centuries in ... conservation issues. Visitors are ... free to explore the gardens.' Although this museum deals with history and conservation, there is no mention of exhibits from traditional local agriculture.

8 The correct answer is A: The Whittlesey Museum 'is located in the Old Town Hall, which was originally built to house horse-drawn fire engines'. **D is incorrect:** The March and District Museum may look possible because it exhibits 'a medal which was awarded to train driver Ben Gimbert for his bravery in preventing loss of life when a train full of explosives caught fire in 1944', but the exhibit is a medal and not firefighting equipment.

9 The correct answer is C: The Chatteris Museum's 'exhibits illustrate ... the railway boom (growth) of the 19th century'. **A is incorrect:** The Whittlesey Museum 'was originally built to house horse-drawn fire engines', but the museum does not deal with any aspect of transport.

10 The correct answer is B: At Octavia Hill's Birthplace House 'Visitors are taken on a guided tour (inside the museum) and are then free to explore the gardens.' **C is incorrect:** The Chatteris Museum has exhibits which 'illustrate traditional aspects of the life of local farmers', but the text does not say that any of these exhibits are displayed outside the museum.

11 The correct answer is C: The Chatteris Museum 'has a touch screen kiosk which contains over 9,000 historic photographs and texts, reproductions (copies) of which can be made on request'. **A and E are incorrect:** The Whittlesey Museum (**A**) contains 'archive (a collection of historical items) photographs', but the text does not say that copies can be made. Similarly, The Wisbech and Fenland Museum (**E**) has a library, which 'contains the manuscript (the original text) of *Great Expectations* by the 19th-century novelist Charles Dickens', but it does not say that people can get copies of it. Neither museum has both old pictures and documents.

12 The correct answer is E: The Wisbech and Fenland Museum's library, 'which is open to the public on the first Saturday of each month, contains the manuscript of *Great Expectations* by the 19th-century novelist Charles Dickens'. No other museum is said to have an original text by a writer of fiction.

13 The correct answer is B: Octavia Hill's Birthplace house 'is the birthplace of pioneer social reformer Octavia Hill, who was active in ... conservation (protection of natural resources and wildlife) issues'. No other museum is said to have been the home of a particular person.

14 The correct answer is D: March and District Museum has ‘a medal which was awarded to train driver Ben Gimbert for his bravery (courage) in preventing loss of life when a train full of explosives caught fire in 1944’. **B and E are incorrect:** Octavia Hill’s Birthplace house (**B**) celebrates the life of Octavia Hill who achieved progress in social reform, but there is no mention of an exhibit related to a heroic (courageous) achievement. Similarly, the Wisbech and Fenland Museum (**E**) has an original manuscript by the famous writer Charles Dickens, who achieved a great deal in literature, but there is no mention of a heroic achievement.

Section 2

Questions 15–20

15 The correct answer is 'sewage': The text refers to 'biological hazards such as sewage'. Other examples of biohazards '**mould**', '**bacteria**' and '**algae**' are **incorrect** because they are already written in the table.

16 The correct answer is 'poisoning': The text says plumbers 'may also be exposed to high concentrations of airborne contaminants that may be harmful to health. For example, one plumber was fined \$220,000 after an employee suffered from carbon-monoxide poisoning.' '**Drowning**' is **incorrect** because this would not result from poisons carried by the air.

17 The correct answer is 'drowning': The text says, 'Another potential hazard for plumbers in confined spaces is that of drowning, if water sources are not adequately cut off.' '**Illness**' and '**injury**' are **incorrect** because they are too general and are not referred to as specific risks coming from exposure to water.

18 The correct answer is 'gloves': The text says, 'Metal pipes are often conductive and so gloves which provide insulation should form part of a plumber's tool kit'. Both '**a plumbing voltage monitor**' and '**a volt tester**' are **incorrect**: These are both pieces of equipment and appropriate equipment is already mentioned in the table after the gap. Note also that the task instructions state that each answer must be one word only, so neither 'a plumbing voltage monitor' nor 'a volt tester' would be acceptable.

19 The correct answer is 'tags': The text says, 'Electrical equipment ... should be regularly checked, with appropriate tags on the equipment to verify its safety.'

20 The correct answer is 'disconnected': The text says, 'The project should be stopped immediately if there is any sign of electricity, so that the power can be disconnected by a qualified electrician'. '**Checked**' and '**stopped**' are **incorrect** because they do not fit in the context. It is not sufficient for a plumber to make sure the electricity has been checked (tested for safety). It needs to be completely disconnected (cut off) so there is no risk of electrocution. The word 'stopped' is not used with electricity.

Questions 21–27

21 The correct answer is ‘objectives’: The text says, ‘All flexible workers should be trusted and given well-defined objectives from the start’.

22 The correct answer is ‘review’: The text says, ‘I recommend perhaps setting up an end-of-the-day review to see how much progress has been made’. The phrase ‘end-of-the-day’ means the end of each day and so matches the information in the note. **‘Contact’ is incorrect** because it does not fit with ‘of progress’ after the gap.

23 The correct answer is ‘calendar’: The text says, ‘it is also vital that there is shared calendar access for everyone so that people can see where their colleagues are each day’. **‘Plan’ is incorrect** because a plan would not provide details of where people are every day.

24 The correct answer is ‘collaboration’: The text says, ‘iMeet, for example, is a tool which allows all forms of collaboration for remote working, from video conferencing, live chat and file sharing to screen sharing.’ **‘Contact’ and ‘in touch’ are incorrect** because neither are specific enough. iMeet is for ‘collaboration’ (working together), while ‘contact’ is general communication. The words ‘in touch’ also mean ‘to communicate’ but a two-word key is not acceptable in this task, and ‘in touch’ does not fit with the rest of the sentence.

25 The correct answer is ‘distraction’: The text says, ‘employees are often more productive working at home as they can work the exact hours they want and do not have to cope with distraction caused by other employees’.

26 The correct answer is ‘creativity’: The text says, ‘Being outside the confines of the office walls also appears to foster (encourage) creativity.’ The phrase **‘work-life balance’ is incorrect** because the task requires a one-word key and ‘balance’ on its own would not be sufficient. It would also not fit after ‘increase’: balance can be improved but not increased.

27 The correct answer is ‘retention’: The text says, ‘we find this helps with top talent recruitment and staff retention (keeping staff for a reasonable period of time)’.

Section 3

Questions 28–33

28 The correct answer is iv: Section A deals with different ‘threats’ to turtles including ‘intensive fishing, beach development and climate change’. These threats are affecting ‘all but one of the world’s seven species of sea turtles’ which means that this is a global (all over the world) issue. **ii is incorrect:** Although it includes the words ‘endangered species’, it is about other endangered species in the project and no project or other endangered species are mentioned in Section A.

29 The correct answer is vi: Section B deals with poachers taking sea turtle eggs in one location – Nicaragua. **vii is incorrect:** Although it includes the word ‘poachers’, Section B describes how poachers take the eggs even when there are tourists and guards present, and does not deal with ways of catching the poachers.

30 The correct answer is vii: In Section C, the conservationist Williams-Guillen says, ‘conservationists shouldn’t just depend on catching low-level operators. “If one poacher decides to stop, another one will just step into his place ... ”’. **vi is incorrect:** Although it mentions poaching in one location, the main point of Section C is how to stop the poachers, not how much poaching there is in one location.

31 The correct answer is i: Section D deals with making ‘fake (false) eggs convincingly crafted to look like the real thing, but which contain GPS tracking devices’. **v is incorrect:** Although it contains the word ‘eggs’, this section does not deal with collecting eggs. It outlines some of the problems involved in creating the fake eggs.

32 The correct answer is v: Section E mentions that ‘Once the poacher picks up the fake egg along with the real ones, conservationists and law enforcement agents will be able to track them.’ It goes on to list the countries where the eggs may be taken, that is, the possible onward routes.

33 The correct answer is iii: In Section F, it says that ‘Paso Pacifico plans to do a massive deployment of as many fakes as possible to gather a lot of data before poachers get wise (understand what’s happening)’. The text goes on to mention longer-term action, ‘eventually Paso Pacifico hopes to share the technology with interested parties around the world’. **ii is incorrect:** Although it includes the phrase ‘extending the project’, it is about relating the project to other endangered species and there is no mention of the fake eggs being used in this way.

Questions 34–37

34 The correct answer is A: In Section A, the writer says, ‘the flatback turtle – is listed as data deficient, which means scientists simply don’t know how it’s doing’. Since ‘all but one of the world’s seven species of sea turtles are considered threatened’, he suggests that this species is probably threatened too. **B is incorrect:** Although the text says that there is not enough data on the flatback turtle (it is ‘listed as data deficient’), there is no mention in the text that scientists have neglected it. **C is incorrect** because the text suggests that the flatback turtle is probably in as much danger as the other species of sea turtle. **D is incorrect** because the flatback turtle is not on the IUCN Red List, so it cannot be removed from it.

35 The correct answer is C: In Section C, Williams-Guillen describes the poaching gangs. She talks about ‘low-level operators’, ‘middlemen and people higher up in the distribution chain’, so some gangs are clearly well organised. **A is incorrect** because it says, ‘there are influxes of gangs of poachers from larger cities outside local communities. These are not just local poor people’. **B is incorrect** because the text says, ‘it’s not uncommon to see poachers digging up nests just meters from tourists watching sea turtles laying their clutch at night’. Although the poachers take eggs even when tourists are present, there is no suggestion that the tourists encourage the poachers. **D is incorrect** because Williams-Guillen says, ‘Even the best-protected beaches are plundered to some extent’ and ‘Even with armed guards, the numbers of poachers overwhelm military personnel by ten or twenty to one’.

36 The correct answer is D: In Section E, Williams-Guillen says, ‘It would be pretty easy to drop an egg in the dark into a nest [the poachers] have been digging up’. **A is incorrect** because there is no mention of making fake nests. **B is incorrect** because although the text mentions putting a fake egg into a real nest, it does not mention that there should be just a few real eggs in that nest. **C is incorrect** because the text does not mention distracting the poachers. It only says that poachers often ‘back off (go away) if strangers come near and then return when they have gone’.

37 The correct answer is B: In Section F, the text says, ‘poachers will eventually become aware of the prospect of fake eggs among the real ones ... So, Paso Pacifico plans to do a massive deployment of as many fakes as possible to gather a lot of data before poachers get wise.’ **A is incorrect** because although the text suggests that some of the eggs will be missed by the poachers on the beaches, that is not why Paso Pacifico is planning to use a large number of eggs at the beginning. They know they have a limited time to gather data. **C is incorrect** because there is no mention in the text of some eggs staying hidden in the sand. **D is incorrect** because there is no mention of how the project is to be funded.

Questions 38–40

38 The correct answer is 'flexible': In Section D, it says, 'sea turtle eggs are not covered in a hard shell like those of birds, but are quite flexible'. **'Hard' is incorrect** because it is birds' eggs that are hard, not the eggs of sea turtles.

39 The correct answer is 'land': The text says that 'Wilde is using land turtle eggs from California'.

40 The correct answer is 'ball': The text describes how 'Paso Pacifico is using 3D printers to make a plastic ball which will then have a GPS transmitter fitted inside'. **'Embryo' is incorrect** because the GPS transmitter is actually replacing the embryo (unborn turtle) which would have been inside a natural sea turtle egg.

Test 2 answer key with extra explanations

Listening

Part 1

Questions 1–10

1 The correct answer is 'Eustatis': Tim says that the ballet company is called 'Eustatis' and then spells it out. Note, when proper names like this are tested in Part 1, they are usually spelt out, so be ready to listen for the spelling.

2 The correct answer is 'review': The notes on the question paper tell you that you are listening for something good and Tim says, 'the review in the local paper was very good'. **'Paper' is incorrect** as the local paper is not described as 'good'.

3 The correct answer is 'dance': Jean says, 'And what about dance? Will there be any performances?'. You also have to listen to Tim's reply of 'Yes' to confirm the answer. **'Evening' is incorrect** as this information is already in the Date column. **'Modern' is incorrect** as the answer needs to be a specific type of event (like concert, ballet and play).

4 The correct answer is 'Chat': Tim says, 'it's got the rather strange name, *Chat*'. A clue to the answer is given before this when he says, 'The show is about how people communicate, or fail to communicate, with each other,' and also when Jean says, 'that's something we do both face to face and online'.

5 The correct answer is 'healthy': Tim says that the cookery workshop is 'going to focus on how to make food part of a healthy lifestyle', so the food they cook will be healthy. **'Sweet' is incorrect** as we are not told whether they will make only 'sweet things like cakes' or other food in the workshop.

6 The correct answer is 'posters': Tim says that children will be 'creating posters to reflect the history of the town'. **'History' is incorrect** as the children will not be 'making' history.

7 The correct answer is 'wood': Tim says, 'participants will be making toys out of wood.' **'Carpentry' is incorrect** as this is the process by which the toys are made, not the material.

8 The correct answer is 'lake': This answer is suggested by Jean who says, 'In a lake, for instance' and confirmed by Tim who says, 'Yes, there's a beautiful one just outside the town'. **'Natural' is incorrect** grammatically because a noun is needed for the answer, not an adjective. **'Pool' is incorrect** as Tim says that the swimming is in a lake 'rather than a swimming pool'. **'Swimming pool' is incorrect** because it is two words.

9 The correct answer is 'insects': Tim says, 'The leader is an expert on insects.' **'Insect' (singular) is incorrect** grammatically because you must have a plural noun here.

10 The correct answer is 'blog': Tim says, 'the festival organiser is keeping a blog'. **'Website' is incorrect:** Although there is also a festival website, we do not know if the festival organiser is responsible for this.

Part 2

Questions 11–20

11 The correct answer is C: Mark says that originally the park was ‘some waste land, which people living nearby started planting with flowers’. **A is incorrect** as we are told it was unclear who originally owned the land. **B is incorrect** as although other gardens started in private ownership, this one did not.

12 The correct answer is A: We’re told that many local people wanted to preserve the park and that Diane Gosforth was ‘one of these people’, so she was a resident. We are also told she ‘organised petitions and demonstrations’ meaning she helped to lead a campaign. **B is incorrect** as Diana was not a council member; she was opposing the plans of the council. **C is incorrect** as we are not told she worked at the park.

13 The correct answer is B: Mark says that when the First World War broke out, ‘most of the park was dug up and planted with vegetables’. **A is incorrect** as although the army considered using the park for troop exercises, they did not actually do this. **C is incorrect** as there were only ‘occasional public meetings’, so this was not what the park was mainly used for.

14 The correct answer is C: After the plans had been made and revised, the changes ‘finally got going in 2016’. **A is incorrect** as 2013 was one year when plans were drawn up. **B is incorrect** as 2015 is when the plans were revised, not when the changes were begun.

15 The correct answer is E: The statue is ‘immediately to the north of the lily pond’. **B is incorrect** as although it is to the north of the lily pond, it is not immediately to (just close by) the north.

16 The correct answer is C: The man says that the sculptures are ‘on the river bank, where the path from the east gate makes a sharp bend’. **B is incorrect** as the path does not bend there. **F is incorrect** as it is not by the river bank.

17 The correct answer is B: The playground is ‘between the river and the path that leads from the pond to the river’. **E is incorrect** as this is not between the river and the path.

18 The correct answer is A: The man says, ‘you go north from there (the west gate) towards the river and then turn left’.

19 The correct answer is G: The tennis courts are ‘in the south-west corner of the park’.

20 The correct answer is D: The fitness area is ‘right next to the lily pond’. **E is incorrect** as the man also says that the fitness area is ‘on the same side as the west gate’.

Questions 21–30

21 and 22 The correct answers are B and D (in either order): Graham says that the display will be ‘publicised in the city to encourage local people to come’, and that information about it will be sent to ‘people who are considering applying to study here’.

A and E are incorrect: Although Cathy mentions them, Graham tells her that was only done in the past, and this year will be different. **C is incorrect:** Cathy mentions ‘lecturers’, but Graham tells her this is not who the display is mainly intended for.

23 and 24 The correct answers are B and C (in either order): Graham mentions ‘the awful conditions that most people had to live in’ and says that Dickens wanted ‘to shock people into doing something about it’ so B is correct. Cathy says that most people ‘have probably read some of his (Dickens’) novels, or seen films based on them’ so C is correct.

A is incorrect as we are not told anything about Dickens’ speeches. **D is incorrect** as although Graham says Dickens campaigned for social reforms, he does not say Dickens was consulted on these issues. **E is incorrect** as nothing is said about Dickens’ reputation in recent times.

25 The correct answer is G: Graham says that the ‘medical condition’ that one character has was ‘named after the book – Pickwickian Syndrome’. **D is incorrect** as although Cathy mentions the theatre, this is not a topic they will illustrate with this book.

26 The correct answer is B: Cathy says, ‘we could use that (the fact that Oliver is taught how to steal) to illustrate the fact that very few children went to school ... so they learnt in other ways’. **A is incorrect** as although Graham mentions poverty, he suggests they focus on ‘something less obvious’.

27 The correct answer is D: Graham suggests they could ‘do something on theatres and other amusements of the time’ and Cathy agrees. **B is incorrect:** Although Cathy mentions that Nicholas Nickleby ‘taught in a really cruel school’, they decide not to focus on this.

28 The correct answer is C: Cathy says, ‘Dickens himself had been there (to the USA) a year before, and drew on his experience there’. Graham first rejects this idea, then changes his mind and says, ‘let’s keep to your idea’.

29 The correct answer H: The students agree to focus on the life of Esther, the heroine. **E is incorrect:** Although Graham originally suggests focusing on the legal system, in the end, he says that he prefers Cathy’s suggestion.

30 The correct answer is F: Graham mentions focusing on Mr Dorrit’s inheritance of a fortune, and his pretence that ‘he’s always been rich’. **A is incorrect:** Although poverty is suggested by the reference to ‘a debtors’ prison’, this is not the focus they choose.

Questions 31–40

31 The correct answer is 'irrigation': The speaker says, 'the programme focused primarily on ... systems of irrigation'. **'Agriculture' is incorrect** as this *needed* water, whereas the question is about what ensured the supply of water.

32 The correct answer is 'women': The speaker says, 'in general, women formed the majority of the workforce', meaning that they did most of the work. **'Farmers' is incorrect** as it is too general and it is not the point the speaker is making. **'Government' is incorrect** grammatically and is not what the text says.

33 The correct answer is 'wire' or 'wires': The speaker says that the programme provided 'the necessary wire for making them (these fences)'.

34 The correct answer is 'seed' or 'seeds': The speaker says that the programme provided 'seeds for this (for growing fruit and vegetables)'. **'Fruit' and 'vegetables' are incorrect** as the programme did not provide these directly.

35 The correct answer is 'posts': The speaker says, 'they also provided and put up the posts'. Here, 'they' refers to 'local people', meaning the farmers.

36 The correct answer is 'transport': The speaker says that the farmers 'did not have access to transport'. **'Produce' is incorrect** as a lack or shortage of produce was not the problem.

37 The correct answer is 'preservation': The speaker says that the farmers had to learn 'techniques for its preservation'. **'Techniques' is incorrect** as it means the same as methods, which is already in the question.

38 The correct answer is 'fish' or 'fishes': The speaker says that the farmers made holes and filled them with water 'for breeding fish'. **'Food' is incorrect** as only fish were kept in the water, not other types of food.

39 The correct answer is 'bees': The speaker says, 'another suggestion' was made to set up 'colonies of bees'. **'Bee' is incorrect** as the plural is needed here. **'Fish' is incorrect** as they were not suggested later.

40 The correct answer is 'design': The speaker says that 'realistic timelines (enough time)' are needed 'for each phase of the programme, especially for its design'.

Test 3 answer key with extra explanations

Reading

Section 1

Questions 1–7

1 The correct answer is FALSE: The text says, 'The competition is designed for students to enter the coursework they are currently working on rather than specifically producing different pieces of work.' **TRUE is incorrect** because the text continues, 'If you would like to add to your coursework, that is for you and your teacher to decide', but this is something a student could choose to do, not a requirement.

2 The correct answer is TRUE: The text says, 'You must include: – initial ideas about the clothing'.

3 The correct answer is NOT GIVEN: The text says, 'Once the entry deadline has passed, the judges will select the shortlist of students who will be invited to the Finals', but there is no information about the number of students who will be chosen to go on the shortlist.

4 The correct answer is TRUE: The text says, 'Each finalist will have their own stand consisting of a table and tabletop cardboard display panels. Feel free to add as much creativity to your stand as possible.'

5 The correct answer is FALSE: The text says, 'Some students bring tablets/laptops with slideshows or further images of work but it should be emphasised that these may not necessarily improve your chances of success.' This means that students can bring photos if they want to, but the competition organisers are not recommending this.

6 The correct answer is NOT GIVEN: The text says, 'You are welcome to ask the judges questions. In fact, you should make the most of having experts on hand!' However, there is no mention about whether these questions will influence the judges' decisions, either positively or negatively.

7 The correct answer is TRUE: The text says, 'There are 1st, 2nd and 3rd prize winners for each category. The judges can also decide to award special prizes if the work merits (deserves) this.'

Questions 8–14

8 The correct answer is B: The Cherry MX 3.0 Keyboard is ‘solid, durable and you don’t need to push keys all the way down to activate them. It’s also rather loud though’. **C and F are incorrect** because they both mention keys that do not make much noise, which is the opposite of what the question is asking for – a keyboard which users who prefer almost silent keys would not like. The Logitech K780 (**C**) is ‘quiet to type on’, while the Corsair Strafe RGB Keyboard (**F**) is ‘also silent’. Take care if there is the same word in a question and in the text, in this case ‘silent’. It is not automatically the right answer. Check the meaning very carefully and look for other options before selecting it.

9 The correct answer is E: The review of the Microsoft Universal Bluetooth Keyboard says, ‘you can fold it in half and carry it around in your jacket pocket or bag, and it feels rather like a large wallet’. **B is incorrect:** The Cherry MX 3.0 Keyboard ‘looks simple and neat, thanks to its compact build’. The word ‘compact’ can be used to mean small, but a ‘compact build’ means that everything has been designed to fit together closely. The text does not suggest that it can fit into a small space.

10 The correct answer is C: The Logitech K780 has ‘an integrated stand for smartphones and tablets too’.

11 The correct answer is D: The Microsoft Sculpt Ergonomic ‘provides wrist support and lifts your forearms into a relaxed position so you don’t hurt yourself from typing for lengthy periods’. **A is incorrect:** The Logitech K120 is ‘spill-resistant, draining small amounts of liquid if you have an accident’, but this accident does not mean an injury to the user, it is referring to spilling liquid on the keyboard.

12 The correct answer is A: The review of the Logitech K120 says, ‘For the price, it’s a tempting (attractive) choice’, meaning that it is a reasonable price for a good-quality keyboard. **C and F are incorrect:** The review of the Logitech 780 (**C**) says, ‘For this price though, the lack of backlighting is disappointing.’ The reviewer means that this keyboard does not offer good value for money. The Corsair Strafe RGB Keyboard (**F**) ‘is expensive, flashy and extremely impressive’, so although it is a very good keyboard, it does not come at a reasonable price.

13 The correct answer is F: The review of the Corsair Strafe RGB Keyboard says, ‘it’s designed for gamers’, meaning people who like playing computer games.

14 The correct answer is C: The review of the Logitech K780 says ‘the circular keys are easy to familiarise yourself with’. **B and E are incorrect:** The review of the Cherry MX 3.0 Keyboard (**B**) says, ‘you don’t need to push keys all the way down to activate them. It’s also rather loud though, which can take some getting used to’. The reviewer is pointing out that it may take the user time to adapt to the noise the keys make, but does not mention the shape of them. The Microsoft Universal Bluetooth Keyboard (**E**) ‘has generously sized keys, though the two-piece spacebar takes some getting used to’. Here, it is the spacebar that may take the user time to adapt to, not the shape of the keys. In both **B and E**, the text is the opposite of the question, which is addressing keyboards where users can quickly learn to use the keys efficiently. The verb ‘get used to’ appears in the question and in **B and E**, but the same words do not necessarily indicate a correct answer.

Section 2

Questions 15–20

15 The correct answer is ‘familiar’: The text says, ‘It won’t be long before you’re familiar with the staff and the departments that you need to deal with.’

16 The correct answer is ‘abilities’: The text says the new employee will have ‘opportunities to work in different areas of the company, which will allow you to identify abilities that you didn’t know you had’. **‘Opportunities’ and ‘variety’ are incorrect** because the text does not say that the new employee was not aware of the opportunities on offer or the variety in the job.

17 The correct answer is ‘stimulating’: The text says, ‘This variety in your work will help to make it stimulating, so you have a good reason for getting out of bed in the morning.’ In other words, the person will want to get up because they enjoy the job and are keen to go to work.

18 The correct answer is ‘potential’: The text says, ‘your efforts are more likely to attract the attention of those higher up. You’ll have plenty of opportunity to show what you can do, and to have your potential noticed’. **‘Abilities’ is incorrect:** The text says these are ‘abilities that you didn’t know you had’, whereas the question focuses on what other people realise about you. **‘Efforts’ is incorrect:** Although it is followed by ‘are more likely to attract the attention of those higher up’, ‘efforts’ does not go with the verb ‘have’ in the question.

19 The correct answer is ‘promotion’: The text says, ‘The result is very likely to be that promotion comes to you faster.’

20 The correct answer is ‘flexible’: The text says, ‘Small businesses are usually flexible, something that is rarely true of large organisations.’ **‘Ideal’ is incorrect** because it is not a word that can follow ‘more’. It is an absolute that cannot work as a comparative.

Questions 21–27

21 The correct answer is C: In Paragraph C, it says, 'It can be a shock to join a new organisation. When you are a newcomer, feeling uncertain and perhaps a little confused ...'.

A and D are incorrect: In Paragraph A, it says, 'the normal first activity in a new job is a meeting with your boss, and it would be embarrassing to be late'. This is incorrect for two reasons: Firstly, the question asks for the emotions (in the plural) that new employees are likely to feel, and 'embarrassing' is just one emotion. Secondly, the text does not suggest that a new employee is likely to feel embarrassed, but that they would do if they arrived late.

22 The correct answer is F: In Paragraph F, it says, 'Don't try to do the job too soon ... in your first few weeks your task is to learn what the job really is, rather than immediately starting to do what you assume it is.' **G is incorrect:** In Paragraph G, it says, 'Starting a new job is one of life's major transitions. Treat it with the attention it deserves ...'. This means to give the new job the care and concentration it needs, but not to be patient at the beginning.

23 The correct answer is C: In Paragraph C, it says, 'there can be a strong temptation to talk about your old job and organisation as a way of reminding yourself and telling others that you really know what you are doing ... Unfortunately, [this] has enormous power to annoy, so don't do it.' **D is incorrect:** In Paragraph D, it says, 'Understanding [the colleagues'] concerns and passions is essential for understanding why your own role exists, and for knowing how to work alongside these colleagues.' This paragraph describes how the new employee should react to their colleagues, by understanding what they feel about their work. It is not about how the colleagues may react to the behaviour of the new employee.

24 The correct answer is A: In Paragraph A, it says, 'Make sure you know when and where you are expected to report on your first day. If the route from home is unfamiliar to you, make a practice run first'. This means going there before you start working for the new company.

25 The correct answer is E: In Paragraph E, it says, 'When I worked for a television company, all of us, whatever our job, were strongly encouraged to visit a studio and see how programmes were made.' **D is incorrect:** In Paragraph D, it says, 'All employers have a core product or service ... you must see this product or service in action.' Here the text is giving advice that it can be useful for a new employee to observe a business activity, but it is not giving an example of someone actually observing an activity.

26 The correct answer is B: In Paragraph B, it says, 'You should expect to have an induction programme planned for you: a security pass; visits to whatever parts of the organisation you need to understand to do your job properly; meetings with anyone who could affect your success in the role; and someone to show you where everything is'. **A is incorrect** because Paragraph A only mentions one thing that the organisation should arrange – a meeting with the boss. **D and E are incorrect:** Although they both mention observing an activity that is part of the business, neither paragraph says that this is something the organisation should arrange.

27 The correct answer is D: In Paragraph D, it says, 'All employers have a core product or service paid for by customers which justifies their existence. If you are not part of this core (central) activity, remember that your role is to provide a service to the people who *are* part of it.' So those are the two main categories of jobs in an organisation.

Section 3

Questions 28–30

28 The correct answer is D: At the beginning of the text, the writer describes a runner doing training for a marathon and compares this to a barnacle goose sitting and eating before its long migration. The text continues, ‘Until recently, nobody had really asked whether exercise is as tightly connected to fitness in the rest of the animal kingdom as it is for us.’ This introduces the idea that training before physical challenges may not be necessary for all animals. **A is incorrect** because although the text mentions marathon runners ‘making a serious effort to train’, it does not mention whether the training methods are efficient or not. **B is incorrect** because there is no comparison in the text between the diet of marathon runners and the diet of barnacle geese. **C is incorrect** because the only reference to the time barnacle geese spend preparing for their migration is ‘Do they spend months gradually building up fitness? That’s not really the barnacle goose’s style.’

29 The correct answer is A: The text says, ‘muscle is biologically expensive. Each kilogram contributes about 10 to 15 kilocalories a day to our metabolism when resting ... “Most of us are spending 20 percent of our basic energy budget taking care of muscle mass”’. **B is incorrect** because the text says that ‘muscles account for about 40 percent of the average person’s body mass’, but it does not state that muscles are heavier than other body tissue. **C is incorrect** because the text says that ‘long ago on the African savannah, natural selection made us into “supremely adapted” endurance athletes’, but there is no comparison between these humans from the past and humans today. **D is incorrect** because there is nothing in the text to say that human muscles have become weaker than they were long ago.

30 The correct answer is B: The text says that early humans ‘needed to adapt to run slower, but for longer’. They were capable of ‘ranging over long distances with unusual efficiency’. **A is incorrect** because the text mentions that early humans were capable of ‘running prey into the ground’, but it does not mention that they became able to hide from prey. **C is incorrect** because the only mention in the text of early humans adapting their speed is that they ‘needed to adapt to run slower, but for longer’. They had to find a speed that suited the requirements of their hunting lifestyle and not adapt their speed to different situations. **D is incorrect** because there is no mention in the text of early humans becoming able to predict the movements of different animals.

Questions 31–35

31 The correct answer is 'efficient': In the sixth paragraph, it says, 'Biologically speaking, all it means is that the body has undergone changes that make it stronger and more efficient.' **'Stronger' is incorrect** because the meaning is the same as 'more powerful' so it would just be repetition and therefore incorrect.

32 The correct answer is 'food': The text says, 'In animals such as bears these changes appear to be triggered by cues such as falling temperatures or insufficient food.' 'Insufficient' means 'not enough', which means the same as 'a lack of' in the summary.

33 The correct answer is 'hibernation': The text says, 'In the months of hibernation, these factors seem to prompt the release of muscle-protecting compounds'.

34 The correct answer is 'blood': The text continues 'muscle-protecting compounds ... are then carried to the bears' muscles in their blood and prevent muscle loss.'

35 The correct answer is 'temperature': In the seventh paragraph, it says, 'Barnacle geese ... may be responding to an environmental change such as temperature'. **'Daylight' is incorrect** because it is an environmental change that affects birds called yellow-rumped warblers and not barnacle geese.

Questions 36–40

36 The correct answer is A: In the third paragraph, it says there is an assumption that ‘animals maintain fitness because of the exercise they get finding food and escaping predators’. The text goes on to say, ‘Halsey points out that this may not necessarily be the case.’

37 The correct answer is D: In the final paragraph, Ross Tucker is quoted as saying, ‘Other than racehorses and greyhounds, both of which we have bred to race, animals aren’t directly competing against one another ... and we don’t know whether training would enhance their ability’.

38 The correct answer is B: In the seventh paragraph, Chris Guglielmo is describing an experiment conducted on songbirds known as yellow-rumped warblers. He explains that if they are subjected to the right daylight cycle, ‘we can take them out of the cage and put them in the wind tunnel, and they fly for 10 hours’. **A is incorrect:** In the second paragraph, it says, ‘Every year this bird (the barnacle goose) carries out a 3000-kilometre migration. So how do the birds prepare for this?’ Lewis Halsey answers, ‘They just basically sit on the water and eat a lot.’ He is describing how a bird, the barnacle goose, demonstrates fitness, but not in laboratory conditions.

39 The correct answer is C: In the tenth paragraph, it says, ‘our physiology evolved to let our weight and fitness fluctuate, depending on how much food was available. “This makes us evolutionarily different from most other animals,” says Lieberman.’

40 The correct answer is A: In the seventh paragraph, it says, ‘Barnacle geese, Halsey suggests, may be responding to an environmental change such as temperature, which helps their bodies somehow ‘know’ that a big physical challenge is looming (coming close)’. They start to prepare for this challenge by getting stronger.

Test 3 answer key with extra explanations

Listening

Part 1

Questions 1–10

1 The correct answer is 'furniture': Joe asks, 'What sort of company is it?' and Sally names the company and then says, 'they design and make furniture'.

2 The correct answer is 'meetings': After mentioning data entry, Sally says that the company wants someone to 'attend meetings and take notes there'.

3 The correct answer is 'diary': Sally first mentions general admin, and then Joe tells her that he has previously managed a diary, and Sally confirms that this is also required for this job. (This would be a diary of planned meetings and appointments.) **'Filing' and 'records' are incorrect** as these are examples of general admin, which is mentioned as a separate bullet point.

4 The correct answer is 'detail' or 'details': Sally says that the company wants someone 'who is careful and takes care with details'. 'Detail' is also grammatically correct here.

5 The correct answer is 'one year' or '1 year': Sally says, 'they're only asking for at least one year'. **'Three years' is incorrect** as this is not the *minimum* length required; it is the length of Joe's experience.

6 The correct answer is 'deliveries': Sally says, 'they want someone who can manage the stock, obviously, and also deliveries'. **'Stock' is incorrect** as this is mentioned in the line above on the question paper.

7 The correct answer is 'tidy': Sally asks Joe if he is tidy, and he says, 'Yes'.

8 The correct answer is 'team': Joe says that in his last job, 'one of the things I enjoyed most was being part of a team'. Sally confirms that this is needed for this job too.

9 The correct answer is 'heavy': Sally asks Joe if he's 'OK moving heavy things' and Joe says that he is. **'Sinks', 'stoves' and 'fridges' are incorrect:** They are too specific and do not relate to the job he is applying for.

10 The correct answer is 'customer': Sally points out that the company wants someone with experience of 'customer service'.

Part 2

Questions 11–20

11 The correct answer is B: Alice says, ‘the scheme’s been up and running for three years now’. **A is incorrect** as ‘two years’ refers to the length of time spent campaigning. **C is incorrect** as ‘six years’ refers to the length of time since Alice first had the idea for the scheme.

12 The correct answer is A: Alice says, ‘At the moment it’s just once a week.’ Here ‘it’s’ refers to closing the road. **B is incorrect** as although Alice says that they would love to do this, they do not at present. **C is incorrect** as this was only true in the past, not now.

13 The correct answer is C: Alice refers to ‘volunteer wardens, mostly parents but some elderly residents’, meaning that the wardens are local people, and tells us that they ‘block off our road at either end’. **A is incorrect** as the council have only provided signs. **B is incorrect** as the police are only involved when there is a problem.

14 The correct answer is B: Residents who need to get in and out of the road have to ‘drive at under 20 kilometres per hour’. **A is incorrect** as although many residents do park in another street when the road is closed, they do not have to. **C is incorrect** as we are not told they need to get permission from a warden.

15 The correct answer is C: Alice says that they especially want to include children ‘who live on busy roads’. **A is incorrect** as she says that there is less demand in wealthier areas. **B is incorrect** as she says that there are usually other places where children can play in the suburbs.

16 The correct answer is B: Alice says that most people are ‘very happy to see children out on the street’. **A is incorrect** as there was only a small number of complaints, and we do not know when these were made. **C is incorrect** as we are told that ‘it does get quite noisy’.

17 and 18 The correct answers are B and D (in either order): Alice says, ‘the biggest advantage is that kids develop confidence in themselves to be outside without their parents’, so **B is correct**. She says, ‘The other really fantastic thing is that children get to know the adults in the street – it’s like having a big extended family’, so **D is correct**.

A is incorrect as she mentions fresh air, but says that they may not be doing anything energetic. **C is incorrect** as there is no reference to new games. **E is incorrect** as there is no reference to ‘new’ friends.

19 and 20 The correct answers are A and E (in either order): Alice says that they were surprised that there were more shoppers in the streets, so **A is correct**. She says that she ‘hadn’t expected [it to be so] much quieter’, so **E is correct**.

B and C are incorrect: Although she mentions air quality and feeling safer, she does not say that the impact of the scheme on these surprised her. **D is incorrect** as she does not mention a relaxed atmosphere.

Part 3

Questions 21–30

21 The correct answer is 'page': Tom says that the 'page of the newspaper the item appears on ... shows how important the editor thinks the story is'.

22 The correct answer is 'size': Tom says that both 'how many column inches (the length of the columns)' and 'how many columns it spreads over (the number of columns)' should be considered. **'Columns' is incorrect** as this does not include the headline.

23 The correct answer is 'graphic' or 'graphics': Hazel suggests 'graphics', and Tom confirms that they need to be considered or analysed too. **'Headline' is incorrect** as Tom does not say that this should be analysed.

24 The correct answer is 'structure': Tom says that Hazel will need to analyse 'how the item is put together: what structure is it given?' **'Understanding' is incorrect** here as this refers to the reader's understanding, which Hazel cannot analyse directly.

25 The correct answer is 'purpose': Tom says that a very important point is 'what's the writer's purpose'. **'Fear' and 'controversy' are incorrect** as these are not the most important things the writer wants to do, but effects the writer may want to create.

26 The correct answer is 'assumption' or 'assumptions': Hazel says, 'I suppose the writer may make assumptions about the reader' and Tom confirms that this is true. **'Attitudes' and 'patronised' are incorrect** as these words do not fit the statement. They are not things a writer would 'make' about a reader.

27 The correct answer is A: When a 'national news item' is mentioned, Hazel says, 'I'll try and find a suitable topic'.

28 The correct answer is C: Hazel says, 'I won't even bother to look' [for an editorial]'.

29 The correct answer C: When Tom describes an example of a human interest story, Hazel says, 'I'll avoid that.'

30 The correct answer is B: Hazel says that she will 'think about' an arts topic.

Questions 31–40

31 The correct answer is 'mud': The speaker says that in prehistoric times, water 'rinsed mud off their hands'.

32 The correct answer is 'clay': The speaker says, 'Archaeologists discovered cylinders made of clay'. **'Fats' and 'ashes' are incorrect** as the cylinders were not made of these materials.

33 The correct answer is 'metal': The speaker refers to 'a metal instrument known as a strigil'. Other materials, such as **'sand', 'pumice', 'ashes' and 'oil', are incorrect** as the strigil was not made of these.

34 The correct answer is 'hair': The speaker says, 'The ancient Germans and Gauls ... used this mixture to tint their hair red.'

35 The correct answer is 'bath' or 'baths': The speaker refers to 'the famous Roman baths, supplied with water from their aqueducts'.

36 The correct answer is 'disease' or 'diseases': The speaker says that the 'decline in bathing habits' was linked to 'the outbreaks (occurrence) of disease in the Middle Ages'. **'Black Death' is incorrect** as it is two words: you are told to use one word only for each answer.

37 The correct answer is 'perfume': The speaker says, 'Vegetable and animal oils were used with ashes of plants, along with perfume, apparently for the first time.' We have been told that oil and ashes were used earlier, so the substance that began to be added to soap was perfume.

38 The correct answer is 'salt': The speaker says, 'Nicholas LeBlanc patented a process for turning salt into soda ash, or sodium carbonate. Soda ash is the alkali obtained from ashes that combines with fat to form soap.' **'Alkali' is incorrect** as this was what the soda ash was and not something that soda ash was made from.

39 The correct answer is 'science': The speaker says that as a result of Chevreul's work, 'soapmaking became a science'. The adjectives **'easier' and 'cheaper' are incorrect** as they do not fit grammatically, and also because these changes were later developments.

40 The correct answer is 'tax': The speaker says that in the 19th century (in the 1800s) the 'high tax [on soap] was removed'.

Test 4 answer key with extra explanations

Reading

Section 1

Questions 1–7

1 The correct answer is E: The text in Paragraph E says, ‘Although the path is now open, work is continuing to improve the signs along it, such as warnings when the path approaches a road. New hedges and trees will also be planted along stretches of the path ...’.

2 The correct answer is C: The text in Paragraph C says, ‘Cycle Atherton proposed the 12-kilometre-long cycle path initially’. **B is incorrect:** Although Paragraph B mentions other organisations ‘the county and town councils’, they deal with the funding and maintenance and did not make the original suggestion for the path.

3 The correct answer is B: The text in Paragraph B says, ‘The cycle path was completed ahead of schedule (timetable) – partly thanks to perfect weather for construction’.

4 The correct answer is D: The text in Paragraph D says that the path ‘is also suitable for users of wheelchairs, mobility scooters and buggies, who have not previously had access to the park without using motor vehicles’. **A and C are incorrect:** In Paragraph A, the text mentions ‘a cycle and pedestrian route’, but it does not state that people cycling or walking used to go to the park by car. In Paragraph C, the text refers to ‘Cycle Atherton, the organisation that aims to get people cycling more often and more safely’, but again it does not say that people in this organisation used to go to the park by car.

5 The correct answer is A: The text in Paragraph A says that the path ‘avoids the main road into Atherton on the south side, and keeps mainly to less busy roads. Once the path leaves the built-up area, it goes through countryside until it reaches Marshbrook’. **F is incorrect:** The text in Paragraph F mentions ‘Further information and a detailed map of the path including a proposed 5-kilometre extension are available online’, but it is just informing readers that a map is available, not giving information on which way the path goes.

6 The correct answer is C: The text in Paragraph C refers to ‘the 12-kilometre-long cycle path’. **F is incorrect** because the text in Paragraph F mentions ‘a proposed 5-kilometre extension’ which has not been built yet.

7 The correct answer is B: The text in Paragraph B says, ‘Funding (finance) for the cycle path has come largely from the county and town councils, while almost a third of it was raised through crowdfunding.’

Questions 8–14

8 The correct answer is NOT GIVEN: The text says, 'For fifty years we (the college) have been providing top-quality courses for actors, directors, producers, musicians and everyone else who wishes to work professionally in the theatre or related industries', but there is no information about whether any of these courses are new.

9 The correct answer is TRUE: The text says, 'We also have expertise in preparing students for the specialised requirements of TV, film and radio.'

10 The correct answer is TRUE: The text says, 'we also collaborate (work) with some of the country's best directors, writers and actors to create challenging, inspiring and exciting projects with our students'.

11 The correct answer is TRUE: The text says, 'Every year, we receive two thousand applications for the one hundred places on our degree courses.'

12 The correct answer is FALSE: The text says, 'we are putting on a production of *Theatre 500*. Written by two staff members especially for this occasion'.

13 The correct answer is NOT GIVEN: The text says, 'Our new premises are now under construction in the heart of Thornley, next to the council building, which has won a prize for its architecture. For the last two years, we have been developing designs with Miller Furbank Architects for our new home, and one aim has been to ensure the buildings complement the council offices.' Miller Furbank Architects are designing the new building, but the text does not give any information on who designed the council building.

14 The correct answer is FALSE: The text says, 'We have also been talking to cultural organisations in the district (local groups), and considering how we can bring cost-free benefits to the local community,' which means that the college wants to help local groups without charging them. The text then says, 'part of the space in the new buildings has been designed to be adaptable ... for different-sized groups of local people', meaning the college premises (rooms) can be used by the local groups.

Section 2

Questions 15–20

15 The correct answer is 'photo': The text says, 'Get some green plants or a family photo for your desk.' **'Plant' is incorrect** because it does not work with the word 'personal'.

16 The correct answer is 'screens': The text says, 'Make sure any screens you have are at a suitable height so you're not straining your neck and shoulders.'

17 The correct answer is 'productivity': The text says, 'Humans need a change of environment every now and then to improve productivity. Go out at lunchtime for a quick walk.'

18 The correct answer is 'mobile': The text says, 'Use coffee time to get to know a colleague you don't usually speak to. There's no point in getting away from staring at one thing though, only to replace it with another; so leave your mobile alone!'

19 The correct answer is 'gossip': The text says, 'Another tip is to try and stay out of office gossip. In the long run it could get you in more trouble than you realise.' **'Networking' is incorrect** because the text suggests that 'networking skills' are useful, not something that may have negative results.

20 The correct answer is 'snacks': The text says, 'keep some healthy snacks in your desk because if you have something you can nibble on, it will make you work more effectively'. **'Water' is incorrect** because it is an uncountable noun so it cannot follow 'a few'.

Questions 21–27

21 The correct answer is 'skills': The text says, 'It starts with you ... Take an honest look at yourself – your achievements and also your skills, particularly those you could exploit to take on a different role.' **'Achievements' is incorrect** because it has the same meaning as 'successes' and so would not be acceptable.

22 The correct answer is 'commitment': The text says, 'ask for a meeting to discuss your serious commitment to the organisation and how this could translate into a more defined career plan'.

23 The correct answer is 'value': The text refers to 'the added value you deliver'.

24 The correct answer is 'panel': The text says, 'In order for you to get your promotion, who needs to know about you? Who would be on the interview panel (group of people) and whose opinion and input would they seek?'

25 The correct answer is 'potential': The text says, '– do they know enough about you? ... what you do day to day at your desk, your contribution to the team, and perhaps most importantly, your potential'. **'Contribution' is incorrect** because it does not go with the preposition 'for'.

26 The correct answer is 'organisation' or 'organization': The text says, 'If they arrange regular client events, get involved in the organisation of them.'

27 The correct answer is 'courses': The text says, 'If you are confident in your professional expertise but lack the latest management theory, enrol on some relevant courses'. **'Experience' and 'expertise' are incorrect** because they do not follow the verb 'take'.

Section 3

Questions 28–32

28 The correct answer is ‘rules’: The text in the fourth paragraph says, ‘Wolves live in tight-knit social groups that are regulated by strict rules.’ **‘Roles’ is incorrect** because it does not fit with the words after the gap in the summary.

29 The correct answer is ‘fairness’: The text says, ‘Wolves also demonstrate fairness.’ The text goes on to give an example of this, ‘During play, dominant wolves will appear to exchange roles with lower-ranking wolves,’ and this matches the sentence after the gap in the summary.

30 The correct answer is ‘submissive’: The text says that the wolves ‘pretend to be submissive’ to the lower-ranking wolves. **‘Aggressive’ is incorrect** because the text refers to the senior wolves acting as if they are ‘submissive’ which is the opposite of ‘aggressive’.

31 The correct answer is ‘biting’: The text says that dominant wolves ‘go so far as to allow biting by the lower-ranking wolves, provided it is not too hard’.

32 The correct answer is ‘forgiveness’: The text says, ‘Astonishingly, if an animal becomes aggressive, it will perform a “play bow” (bend down) to ask forgiveness before play resumes.’

Questions 33–40

33 The correct answer is E: The text says, 'Among coyotes, cubs which are too aggressive are ignored by the rest of the group and often end up having to leave entirely.' This refers back to the moral code, which is explained in the description of wolves' behaviour. Coyote cubs that are aggressive are going against the moral code. **A is incorrect** because the coyotes do not attack the young cubs who do not follow the moral code, they drive them away instead.

34 The correct answer is C: The text says, 'Experiments with domestic dogs, where one animal was given some "sweets" and another wasn't, have shown that they possess a sense of fairness as they allowed their companion to eat some.'

35 The correct answer is G: The text says, 'In 2003, a herd of 11 elephants rescued antelopes which were being held inside an enclosure in KwaZulu-Natal, South Africa ... This is thought to be a rare example of animals showing empathy for ... another species.' **F is incorrect:** Although the text says that Douglas-Hamilton 'suggests elephants experience compassion and has found evidence of elephants helping injured members of their herd' proving that elephants are upset if their peers are hurt, it does not say whether they are willing or unwilling to benefit from anything that hurts them.

36 The correct answer is D: The text says, 'A laboratory experiment involved training Diana monkeys to insert a token into a slot to obtain food. A male who had become skilled at the task was found to be helping the oldest female, who had not learned how to do it.'

37 The correct answer is F: The text says, 'Experiments with rats have shown that they will not take food if they know their actions will cause pain to another rat. In lab tests, rats were given food which then caused a second group of rats to receive an electric shock. The rats with the food stopped eating rather than see this happen.'

38 The correct answer is C: In the third paragraph there is a quotation from Professor de Waal, which says, 'Human morality was not formed from scratch (from nothing), but grew out of our primate (monkey) psychology.' **A is incorrect** because Professor de Waal says, 'I don't believe animals are moral in the sense we humans are – with a well-developed and reasoned sense of right and wrong'. **B is incorrect** because the Professor says, 'I agree that other animals ... have an intense sociality', but he does not say that they are highly moral. **D is incorrect** because the Professor includes 'a desire for co-operation and harmony' as one of the tendencies that 'are older than our species', by which he means that humans inherited a desire to live in harmony from their animal ancestors.

39 The correct answer is D: In the seventh paragraph the text says, 'On three occasions the male monkey picked up tokens [the female monkey] dropped and inserted them into the slot and allowed her to have the food. As there was no benefit for the male monkey, Professor Bekoff argues that this is a clear example of an animal's actions being driven by some internal moral compass (moral code).' The word 'argues' shows that Professor Bekoff was keen to make a point about monkeys having a moral code, and he used the experiment to help him do so. **A is incorrect** because some Diana monkeys, like the male in the experiment, clearly can be trained.

B is incorrect because there is no information in the text about Professor Bekoff's view of the value or importance of research into particular monkeys. **C is incorrect:** The female monkey in the experiment is not as skilled as the male in completing the task, which may mean that she is too old or less intelligent, but she is only one monkey and we cannot make assumptions about all female monkeys' intelligence from her behaviour alone.

40 The correct answer is B: In the eighth paragraph the text says, 'A chimpanzee known as Knuckles is the only known captive chimpanzee to suffer from cerebral palsy, which leaves him physically and mentally impaired (disabled). What is extraordinary is that scientists have observed other chimpanzees interacting with him differently and he is rarely subjected to intimidating displays of aggression from older males.' The word 'extraordinary' indicates that the writer finds the kindness other chimpanzees show to Knuckles very surprising. **A is incorrect:** Although the text says that Knuckles suffers from cerebral palsy which is a disease that affects humans too, the writer does not say that he finds this surprising. **C is incorrect** because the text mentions that chimpanzees have a code of conduct, but the writer does not say that he finds this particularly surprising. **D is incorrect:** Although the writer mentions that older male chimpanzees can exhibit 'intimidating displays of aggression', he does not say that he finds this behaviour surprising.

Test 4 answer key with extra explanations

Listening

Part 1

Questions 1–10

1 The correct answer is 'journalist': When asked what she does, Sophie says, 'I'm a journalist.'

2 The correct answer is 'shopping': Sophie says, 'I came here to do some shopping.' **'Work' is incorrect** as she says that it is her day off.

3 The correct answer is 'Staunfirth': Remember that proper names like this will usually be spelt out.

4 The correct answer is 'return': Sophie says, 'I just got a normal return ticket.' **'Season' is incorrect** as Sophie says that she did not buy a season ticket, nor did she get a discount.

5 The correct answer is '23.70': '45' is incorrect as this is not the price she paid but the length of the journey.

6 The correct answer is 'online': This comes just before the pause when Sophie says, 'So to answer your question ... I got an e-ticket online.' **'Station,' 'ticket office' and 'machines' are incorrect** as although she mentions these, she did not buy her ticket in any of these places. **'Ticket office' is incorrect** as it is two words and you are told to use one word only.

7 The correct answer is 'delay': When asked what she was not satisfied with, Sophie says, 'today there was a delay'.

8 The correct answer is 'information': Sophie says, 'the best thing is that they've improved the amount of information about train times etc. that's given to passengers'.

9 The correct answer is 'platform' or 'platforms': Sophie says, 'there aren't enough places to sit down, especially on the platforms'. **'Trains' and 'café' are incorrect** as she does not say anything about the seating in these places.

10 The correct answer is 'parking': When asked, 'What about the parking at the station?' Sophie says, 'I don't really have an opinion' about it – and confirms that she is neither satisfied nor dissatisfied with it.

Part 2

Questions 11–20

11 The correct answer is D: The speaker says that the café looks ‘out over the lake’ and is ‘next to the old museum’. **G is incorrect** as although it is fairly close to the lake, it is not next to the museum.

12 The correct answer is C: The speaker says that the toilets are ‘near the adventure playground, in the corner of your map’. **D is incorrect** as although the speaker says that they are hoping to move the toilets so they are ‘nearer to the centre of the park’, this has not been done yet.

13 The correct answer is G: The speaker says that now the gardens are ‘near the south gate – between the park boundary and the path that goes past the lake towards the old museum’. **B and D are incorrect** as the speaker says that the gardens used to be behind the museum, but now they are in a different space.

14 The correct answer is H: The speaker says that the gym is ‘by the glass houses, just to the right of the path from the south gate’. **F is incorrect** as the speaker also says the gym is ‘a bit hidden in the trees’.

15 The correct answer is A: The speaker says that the skateboard ramp is ‘near the old museum at the end of a little path that leads off from the main path between the lake and the museum’. **D is incorrect** as although this is near the old museum, it is not at the end of a little path.

16 The correct answer is E: The wild flowers are ‘on a bend in the path ... just south of the adventure playground’. **F is incorrect** as although it is also south of the adventure playground, it is not on a bend in the path.

17 and 18 The correct answers are A and D (in either order): The speaker says, ‘we do ask adults not to leave them (children) on their own’ meaning that children must be supervised, and that ‘entrance is completely free’, so no payment is required.

B is incorrect as there is no payment. **C is incorrect** as we are told that ‘Children can choose whatever activities they want to do, irrespective of their age’. **E is incorrect** as the playground is ‘a completely new facility’.

19 and 20 The correct answers are A and C (in either order): The glass houses are only open ‘Mondays to Thursdays’, meaning they are closed at weekends (although they may be open at weekends in future). The speaker also mentions ‘the disastrous fire that recently destroyed their western side’.

B is incorrect as although the speaker thanks people who have helped in the past, she does not say that volunteers are needed now. **D is incorrect** as the glass has now been replaced. **E is incorrect** as the palm trees destroyed in the fire have not yet been replaced.

Questions 21–30

21 The correct answer is B: Annie says, 'I didn't realise that insulating the blocks ... meant they didn't melt for months.' **C and A are incorrect** as she had already read an article about where the icehouses were located ('close to lakes that might freeze in the winter') and why (so that 'blocks of ice could be cut and stored in the icehouse').

22 The correct answer is A: Annie talks about the cost of the ice, 'Both the ice and the snow were then sold', and how 'only the wealthy ... could afford it', meaning that it was a commercial business. **B is incorrect** as the snow came from 'quite a distance'. **C is incorrect** as there is no information about how long it took for refrigeration to become popular.

23 The correct answer is B: Annie says, 'some people just dump old fridges in the countryside' and Jack agrees, saying 'It's hard to see how they can be stopped unfortunately.' **A is incorrect** as Jack mentions the complexity of the technology, but Annie does not give an opinion about this. **C is incorrect** as the students agree that 'fridges hardly ever break down'.

24 The correct answer is A: Jack says, 'if you divide the cost by the number of years you can use a fridge, they're not expensive', and Annie agrees. **B is incorrect** as although they discuss variations in colour and design, they do not say that these are useful. **C is incorrect** as they do not mention other domestic appliances.

25 The correct answer is A: Annie says, 'I could do that, unless you particularly want to' and Jack replies 'that's fine by me'.

26 The correct answer is A: At first Annie says, 'I'm not terribly keen' about doing this. However, when Jack says, 'Nor me', she says, 'Oh, all right then, I'll do you a favour', meaning she agrees to do it.

27 The correct answer is B: Annie says, 'Something for you, maybe?' and Jack replies 'I don't mind', meaning he agrees to do it.

28 The correct answer is B: Annie says that she does not particularly want to do this. Jack replies, 'OK, leave it to me, then', meaning he will do it.

29 The correct answer is A: Annie says, 'I wouldn't mind having a go at that.' **B is incorrect** as although Jack suggests an idea she could include, he does not offer to do the research with her.

30 The correct answer is C: Annie suggests, 'What about splitting it into two?' and Jack agrees, saying, 'OK, that'd suit me.'

Questions 31–40

31 The correct answer is 'wealth': The speaker says that people's possessions were 'used as an indication of the wealth of the country'. **'Consumerism' is incorrect** as possessions were not used to measure consumerism.

32 The correct answer is 'technology': The speaker says, 'improvements in how goods were made (production of goods) as well as in technology triggered massive social changes (greatly changed lives)'.

33 The correct answer is 'power': The speaker says, 'the Industrial Revolution couldn't have taken place ... if it weren't for these new sources of power'. **'Machines' is incorrect** as although they are mentioned later, the speaker does not say that the industrial revolution would not have happened without them.

34 The correct answer is 'textile' or 'textiles': The speaker says, 'The most advanced industry ... was textiles.' **'Fabrics', 'lace' and 'ribbons' are incorrect** as they are given as different examples of textiles, not as leading industries on their own.

35 The correct answer is 'machines': The speaker says, 'new machines were now being created ... and these required a lot more space', meaning that factories had to be built. **'Goods' is incorrect** as we are not told that new goods were produced or that they required more space.

36 The correct answer is 'newspapers': The speaker says that these ... meant that thousands of people ... could also read about what was available in the shops. **'Transport', 'canals' and 'railways' are incorrect** as the notes require information about something that happened because of the new transport.

37 The correct answer is 'local': The speaker says, 'goods could now be sold all over the country, instead of just in the local market'.

38 The correct answer is 'lighting': When discussing new department stores, the speaker says that these had 'improved lighting inside'. **'Visibility' is incorrect** here as this information has already been given in the previous line of the notes.

39 The correct answer is 'windows': The speaker says that goods were more visible from outside because 'plate glass ... made it possible for windows to be much larger'.

40 The correct answer is 'Advertising': The writer refers to 'an explosion in advertising trying to persuade people to go shopping'. **'Luxuries' is incorrect** as it does not work with the singular verb and does not reflect what the speaker says about persuasion.